

Giraffe Treehouse and Jungle Bungalows

8am Breakfast



Welcome to Jamala Wildlife Lodge— the ultimate overnight safari!

Please find below your pre-arranged itinerary. We ask that you follow these times closely, due to the nature of other tours within the zoo. Should you have any questions or would like to change this itinerary, please contact reception.

ARRIVAL DAY

Time	Experience	Notes
1:00pm to 1:30pm	Arrivals	Join our team in uShaka Lodge and enjoy a beautiful afternoon tea whilst becoming acquainted with Colin and Hallie, our Black & White Colobus Monkeys or spot our resident Leopard Sharks in the neighbouring aquarium tank! A High Tea/Light Lunch is served between 1:00pm - 2:30pm.
1:45pm to 3:15pm	Afternoon Safari	Meet your tour guide in uShaka lodge for tour departure at 1.45pm A member of our talented education team will show you through the zoo on a guided afternoon tour! During this tour you will visit the open range section of our zoo, experiencing hands on interactions with some of our amazing animal residents!
3:15pm	Room access	Time to meet your roommate! Our team will show you to your room and can assist with any queries. Time now to relax and enjoy a little piece of Africa.
6:00pm to 6:15pm	Make your way to dinner	Enjoy a twilight walk through the Zoo when making your way to the 'Rainforest Cave' for dinner! Refer to the map issued upon check-in and follow the 'Jamala' signs for directions to Rainforest Cave. A bus service will pick up guests for dinner from sign #16. For guests in Bungalows 4 and 5 a guide will come knock on the door of your room to collect you for dinner between 6:05pm and 6:15pm.
From 6:15pm	Pre-dinner drinks	All guests are welcome to pre-dinner drinks, held on the Jamala terrace. Join our education team once more for an informative talk about our resident Hyenas Pinduli and Zuberi and the chance to take some up-close photos with our magnificent white lions, Jake and Mischka!
6:45pm	Dinner	Indulge in our award winning African-influenced "dinner party" menu, featuring beautiful wines and Moët champagne. Seating has been pre-allocated and you will be shown to your table upon your arrival to the Rainforest Cave. When at maximum occupancy, guests staying in the uShaka Lodge or multiple night stays will dine upstairs next to our beautiful aquarium.
9:00 to 10:00pm	Transfer	As the evening draws to a close, a bus service will deliver our Giraffe Treehouse and Jungle Bungalow guests back to your suite to enjoy the sounds of the zoo at night. Please do not walk to your accommodation.

DEPARTURE DAY

8:00am— 9:00am	Breakfast	Wander through the park as it awakes for the day before breakfast! Breakfast will be served in the Rainforest Cave, enjoy an a la carte breakfast and a barista made coffee to get your day started!
9:00am to 10:00am	Leisure time	Take this opportunity to further enjoy your room before checkout, or continue to explore the zoo. Upon arrival, our reception team will provide a booklet detailing a loop through the zoo with animal facts about who you'll see along the way! This is a great way to end spend the morning and watching the zoo come alive!
10:30 to 11:00am	Luggage	Guests staying in a Jungle Bungalow or Giraffe Treehouse: please ensure all luggage is packed and placed inside your room by the door for collection at 10.30am . Luggage will meet you at reception at 11am for checkout, please remember to bring your room key.
11:00am	Farewell for all guests	Feel free to explore the zoo for the day! Speak to our friendly team at Jamala reception who can arrange on-the-day encounters before you head home!

IMPORTANT PHONE NUMBERS

During our operating office hours (7am-7pm) please dial the following number: 444

For after hours assistance in an emergency (7pm-7am) please call the following: **02 6287 8499**